

Product Warranties and Limitations

Washroom Accessories / Soap Dispensers *Limited Warranty*

The following Bobrick dryers warranties is limited to the repair or exchange of defective parts at the option of Bobrick and is only extended to the original owner of the installed unit against defects in factory workmanship or material under normal use and service.

Koala Kare Products®³

Baby Changing Stations KB208, KB300, KB300-SS, KB301, KB301-SS, KB310-SSRE, KB310-SSWM, KB311-SSRE, KB311-SSWM	5 years
Child Protection Seat KB102-00	5 years
KB3000-AHL Adult Changing Station	3 years

Cubicles and Toilet Partitions

Cubicles and Toilet Partitions⁴

Privada® Cubicles	10 Year ⁸
Evolve Cubicles	10 Year ⁸
Cubicle Hardware	10 year⁸

Traditional

DuraLineSeries®, CGL 1080/1180	25 years
SierraSeries®, SCRC 1090	25 years ⁶
DesignerSeries™, HPL 1040	2 Year ⁵

Budget HPL Series

MetroSeries™, HPL 1550	2 Year ⁵
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Toilet Partition Hardware	1 year⁷
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¹ The following Bobrick mirrors are warranted against silver spoilage from the date of purchase for the periods set forth. The LEDs and power supply in mirrors are also warranted to be free from defects in workmanship and material under normal usage from the date of purchase for the period set forth.

² The following Bobrick hand dryers are warranted to be free from defects in workmanship and material under normal usage from the date of purchase for the periods set forth.

³ The following Koala Kare® Products are warranted to be free of defects in workmanship and material under normal usage, and a replacement policy against vandalism from the date of purchase for periods set forth.

⁴ The following Bobrick toilet partition panels, doors and stiles are warranted against breakage, corrosion, delaminating and defects in workmanship from the date of purchase for the periods set forth (*this limited warranty is conditioned on the toilet partitions being properly installed, used and serviced*).

⁵ Spraying down or hosing HPL partitions voids warranty.

⁶ SCRC is a natural material comprised of wood chips, dyes and resins with a melamine surface. Edges lack a melamine surface and may discolor in environments with significant UV lighting. Discoloration of edges, should it occur, is not covered under warranty.

⁷ *All hardware and mounting brackets are guaranteed to be free from defects in material and workmanship provided for a period of one year from date of purchase. (this limited warranty is conditioned on the hardware being properly installed, used and serviced)*

⁸ *Manufacturer's Warranty: Manufacturer's standard 10 year warranty for material and workmanship. Manufacturer's standard 10 year guarantee against defects in material and workman ship for door hardware, frame, and mounting brackets.*

Other Products

Bobrick washroom accessories not listed above and hardware for all series of Bobrick toilet partitions are warranted to be free from defects in workmanship and material under normal usage service for one year from the date of purchase. (*Rust and discoloration to stainless steel and cast metal parts resulting from exposure to harsh environmental and/or chemical conditions are not considered to be defects in workmanship or material and there is no expressed or implied warranty provided for such condition. Refer to Bobrick Advisory Bulletin TB-21, Effective Ways to Clean Stainless Steel and Cast Metal Parts.*)

Limitations on Warranties

In all instances, the purchaser's exclusive remedy against Bobrick is for the repair or replacement, at Bobrick's option, of warranted defective products or parts. Bobrick will also bear the cost of the purchaser's return of defective products or parts to Bobrick. Bobrick's warranties set forth above do not cover damage resulting from vandalism. No other remedy (including, but not limited to, damages for field labor charges, lost profits, lost sales, injury to persons or property or any other incidental or consequential losses) is available. We cannot warrant the quality of products handled by distributors outside of our network of distributor partners, so our warranty only applies to purchases made directly through an authorized distributor.

Date of Terms: Last updated 08/13/25